Serial Number of Your Device:

Note: Please keep your serial number in a safe and secure location. The serial number must be provided when seeking service for your LiteGait® device. The serial number provides us access to technical information regarding your device.
IMPORTANT SAFETY INSTRUCTIONS

***WARNING***

READ ALL INSTRUCTIONS BEFORE USING LiteGait®

MAXIMUM PATIENT WEIGHT:
LiteGait® I 260P: 260 lbs

MAXIMUM UNIT HEIGHT:
7 feet 6 inches

- Use only under the direct supervision of a health care professional or caregiver
- Brakes should remain in the locked position at all times until transfer from one location to another is initiated.
- Operate on smooth and level surfaces ONLY.
Dear LiteGait® User,

CONGRATULATIONS on your recent purchase of LiteGait®, the most innovative gait and balance therapy training system available today. As you know, LiteGait® can be used with a wide variety of patient impairment levels and conditions. If you have questions about the possible uses of LiteGait® with particular patients, or are in need of some ideas for ways to use LiteGait® more effectively, please do not hesitate to contact us for information relating to your individual situation. Our website also offers valuable information.

Like all quality therapy equipment, LiteGait® requires regular inspections. Enclosed is a check list for your convenience. Please complete the checklist every 6 months to ensure the efficient, safe, and effective operation of the LiteGait® unit. If you should find a problem with a LiteGait® part, please contact the Technical Support Department immediately. Here are some resources, which will be of help to you:

- **CLINICAL SUPPORT:** clinicalsupport@LiteGait.com
- **TECHNICAL SUPPORT:** technicalsupport@LiteGait.com
- **WEBSITE:** www.LiteGait.com
- **USER FORUM:** www.LiteGait.org

Sincerely,

Customer Service Department
Mobility Research
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LiteGait® Assembly

Tools Required:
Scissors
1/2 inch socket or open-end wrench
5/16 inch Allen wrench (provided)

LiteGait® I Assembly Instructions:
Read below & follow pictures.

NOTE: Two people are required for safe assembly.
NOTE: Your LiteGait® may look different than the following images.
NOTE: If you have any questions during installation, please contact Mobility Research Technical Support for assistance.

1.) Inspect shipment and note any visual damage to box and/or crate.

2.) Remove screw located at the bottom of crate.

3.) Lift off exterior box in order to expose equipment.

4.) Loosen handle bar knobs and raise handle bars.

5.) Remove and open cardboard harness and accessories box.

6.) Inspect contents of cardboard box for damage.

7.) Carefully cut all black plastic straps securing base to pallet.

8.) Using both people, remove base from pallet.

9.) Carefully remove all shrink-wrap from casters.

10.) Remove actuator bolts using 5/16” Allen wrench.
11.) Set base over pallet as pictured with actuator next to base.

12.) Locate the hand switch and slightly raise the actuator to allow enough access to remove actuator from pallet.

13.) Locate bolts holding actuator to pallet. Undo bolts with ½ inch socket or wrench, loosen actuator from pallet with one person holding the actuator steady while loose.

14.) Lower handlebar base on actuator and tighten knobs before lifting. Ensure base is ready for positioning actuator. Using two people lift actuator from pallet to base.

15.) Orient the actuator on the base (the yoke arms and handlebars point in the same direction as the base legs). Line up the holes for bolts to be inserted.

16.) Insert bolts, hand tighten bolts (ensure one person holds actuator steady until secure). Tighten bolts using 5/16 inch Allen wrench until snug (do not over tighten).

17.) Verify operation by moving actuator up/down by pressing the arrows on the hand switch. If hand switch fails to operate the actuator, check connections at top of the actuator.

18.) Remove remaining shrink wrap from handle bars.

CAUTION: DO NOT USE UTILITY KNIFE TO REMOVE SHRINK WRAP

19.) Remove remaining shrink wrap from yoke.

20.) Remove remaining shrink wrap from base.

21.) Verify performance of each locking and directional casters.

Call Mobility Research Technical Support at 1-800-332-9255 Extension 7104 for assistance during this assembly.
• (Optional) **BiSym Assembly**

1.) Slide Digital BiSym Scale Display on bracket

2.) Connect left and right load cell cables to left and right ports on Digital BiSym Display

3.) Connect power cord from Digital BiSym to battery cord.

**NOTE:** THE DIGITAL BISYM IS CHARGED BY CONNECTING THE DIGITAL BISYM CHARGING CABLE TO THE DIGITAL BISYM BATTERY CORD.

**NOTE:** DIGITAL BISYM SHOULD BE CHARGED ONCE A MONTH OVERNIGHT

**NOTE:** DO NOT DISCARD DIGITAL BISYM CHARGING CABLE
LiteGait® Diagram

1. EZ Adjust Yoke Assembly
2. Buckle Assembly
3. FlexAble
4. Actuator Column
5. Handle Bar Assembly
6. Battery / Battery Compartment
7. Base/Frame
8. Total Locking Casters
9. Directional Locking Casters
10. Control Box

About Your LiteGait®

LiteGait® is comprised of several parts.

YOKE: EZ FlexAble Yoke assembly with EZ Yoke height adjustment assist. Y-shaped support arm with FlexAble spring to allow for rigid or flexible support as needed.

OVERHEAD STRAPS: Four 44” long adjustable straps with male connectors at one end and padded female buckles at the opposite end. The male connectors attach to the yoke buckles and the female buckles attach to the harness providing postural support for the patient.

HARNESS/GROIN PIECE: Adjustable wrap with a buckle closure in the front and three adjustable straps on each side. The four male connectors at the top of the harness that attach into the female buckles of the overhead straps. The four female buckles at the bottom of the harness allow for the connection of the groin piece. The H-shaped stitching on the groin piece denotes the top (or body side) of the piece.

ACTUATOR: The mechanism that raises and lowers the yoke. The actuator consists of a concentric expanding and retracting square tower that houses the DC motors, gearing and the screw mechanism. It also provides the structural base to which the adjustable handlebars are attached.

CONTROL UNIT: Junction box mounted in the base for the battery power, handheld switch and contains electrical safety protection circuitry. The battery pack connects to this unit and is also located within a compartment of the actuator.

HANDLEBARS: Unit has two adjustable handlebars. The handle bars are attached to the unit using two knobs on the back of the main column.

NOTE: Over tightening the knobs may cause damage.

BASE: Two horizontal bars connected by two U-shaped tubes. The base moves freely over ground or can be locked into place during use over a treadmill. However, your unit must be locked into place at all other times.

CASTERS: Four casters are attached to the base. The two casters on the left side are total locking and the two casters on the right are directional locking. Be certain to lock both caster brakes when using the unit over a treadmill or when connecting the patient to the unit.

WARNING: NEVER leave patient unattended in the unit.

BISYM (Optional): Provides a display of the pounds/kilograms of support provided by each arm of the yoke. The load cells that are installed in the yoke sense the load on the yoke and feed it to the BiSym Scale for processing and display.
Using Your LiteGait®

Manual Yoke Adjustment
The LiteGait® 200P yoke utilizes the EZ Yoke Height Adjustment assembly. To adjust yoke height support yoke arm assembly and pull out spring pin. Once spring pin is pulled out, yoke height should be easily adjusted. Once yoke is at the desired height align spring pin with closest hole in the back of the column to secure yoke in position.

Flexible Support
Loosen the star knob on the bottom of the FlexAble. The amount of deflection can be varied by the amount the knob is loosened.

Rigid Support
Tighten the star knob completely on the bottom of the FlexAble.

Actuated Height Adjustment
The LiteGait® powered actuator column is raised and lowered by a hand switch with two up and two down arrows.

Raising the Yoke
Verify that LiteGait® has clearance above the yoke. Depress the button with the up arrow on the hand switch. Release the button when the yoke is at the desired height.

Lowering the Yoke
Verify that LiteGait® has clearance below the yoke. Depress the button with the down arrow on the hand switch. Release the button when the yoke lowers to the desired height.

NOTE: Your LiteGait® may look different than the images above.

FlexAble
FlexAble allows for the rigid yoke to become position flexible, with up to 5 inches of travel. Thus, you can maintain the rigid yoke position or make it flexible – giving the patient the option to experience more of their balance and weight bearing at their own discretion.

Flexible Support
Loosen the star knob on the bottom of the FlexAble. The amount of deflection can be varied by the amount the knob is loosened.

Rigid Support
Tighten the star knob completely on the bottom of the FlexAble.

NOTE: Your LiteGait® may look different than the images above.

NOTE: With the FlexAble or flexible, the LiteGait® yoke and harness still provide full support to the LiteGait® User.
**Control Unit**

Control Unit is the part of the LiteGait® that controls the adjustment of the actuator. The control STOP and Plug Icons box consists of the following features.

- Red ON/OFF Button
- Battery Charge Indicator
- Emergency Down Button

**Red ON/OFF Button**

The emergency ON/OFF Button is the ON/OFF switch for the LiteGait. To turn the device on, rotate the red button clockwise and it should pop outward. To turn the device off press the red button down. The device also automatically turns off when connected to a power outlet.

**Battery Charge Indicator**

The Battery Charge Indicator shows the idle charge on the battery while the device is on. The indicator displays the charge in 25% increments. 4 solid black bars indicates a full charge on the battery. A plug icon appears in the 50% capacity bar when charge is down to 25%. The LiteGait® should be charged when the plug icon appears. When the battery charge is 0% the display will show a STOP and a Plug icon, this indicates that the device needs to be charged as soon as possible. When the device is turned OFF or is connected to an outlet the display indicates the STOP and Plug Icons.

**Charging LiteGait**

LiteGait® is equipped with a 24 volt battery pack that needs to be charged on a weekly schedule. To recharge your battery follow the steps below. The battery and charging cord are located in the compartment on the left of the actuator.

1. Disconnect LiteGait® Smart Power™ Battery from LiteGait® Base

2. Connect standard plug from LiteGait® Smart Power™ Charger into LiteGait® Smart Power™ Battery

3. Connect LiteGait® Smart Power™ Charger to an appropriate 110 volt or 220 volt power outlet outlet. While the battery is charging, the LiteGait® Smart Power™ Charger LED should be RED.

4. Leave battery on charger for 6-8 hours or overnight at least once per week. The time it takes to recharge the battery pack depends upon the health of the battery pack and how low the battery pack was before charging began.

5. LiteGait® Smart Power™ Charger will indicate a completed charge when the RED LED changes to GREEN

6. Upon Completion of charging, reconnect battery into LiteGait® and disconnect LiteGait® Smart Power™ Charger from power outlet.

**NOTE: LiteGait® Battery Should be charged overnight AT LEAST ONCE PER WEEK.**
**Adjusting Handle Bar Configuration**

The handle bars are designed to be used for balance while using the LiteGait®. To adjust the height of the handle bars, loosen each knob in equal portions. The knobs should only need to be turned once to free the handle bars. Once the knobs are loose, slide the handle bars to the desired height. Hand tighten both knobs equally. The knobs should only need to be tightened until snug. Over tightening of the knobs may damage the handle bars.

**Adjusting Handle Bar Configuration:**

The handle bar configuration can be modified to suit multiple training scenarios while using the LiteGait®.

To adjust the configuration, perform the following steps. Press the button on the quick release handle bar pin and pull outward. Adjust handle bar insert to desired length and orientation. Press the button on the quick release handle bar pin and insert handle bar pin. The pin can be inserted vertically and horizontally.

**WARNING:** LiteGait® Handle Bars are designed to be used as a balance aid while using the LiteGait. Excess loading of the handle bars may damage handle bars. Avoid having patients lift their weight using the handle bars.

**Base and Casters**

LiteGait® is equipped with four casters. There are two total locking casters and two directional lock casters. Each leg has one type of casters, the total locking are mounted on the left leg the directional locking are mounted on the right leg.

**Locking and Unlocking Casters**

**Total Locking Casters**

Total locking casters are indicated by a red sticker on the locking lever. To lock the total locking casters, press the tab until the brake snaps into place. The caster will lock the swivel of the caster and rotation of the wheel. Locking all four casters will make the device stationary.

**NOTE:** While locking the caster prevents rolling of the unit, it DOES NOT prevent the unit from sliding on a sloped, slippery floor. The unit should only be used on a flat floor away from stairs or ramps. NEVER leave a patient unattended in the unit.

**Directional Locking Casters**

Directional lock casters are indicated by a green sticker in the locking lever. To lock the directional locking casters, press the tab and align the caster with the frame. Once aligned this locks the swivel of the casters and is beneficial for walking in a straight path or placing LiteGait® over a treadmill. Once the unit is positioned over a treadmill, all four caster brakes need to be locked.

**Directional Locking Casters with Treadmill**

Position LiteGait® near the treadmill (or where you wish the patient to begin walking).

Roll LiteGait® towards the front of the treadmill, until the casters line up parallel to the treadmill (or parallel to the path the patient will follow—a hallway for example).

Press the directional locks to lock swivel of casters.

LiteGait® can now be easily rolled back and forth over the treadmill or on a straight path in the therapy room or hallway.


**BiSym Scale (Optional)**

BiSym is a unique option available with LiteGait® to measure unilateral or bilateral support. LiteGait®’s special design includes a two-armed yoke which holds the patient above each shoulder. From these two points, the harness system can be adjusted to provide as much or as little support required to each side of the body. The range of support can vary on each side from full to no support.

BiSym measures this asymmetric support at any given time during the gait cycle. Each arm of the yoke is instrumented with a load cell with electrical connections to a box at the base of the yoke. This electronic box powers the load cells, processes the signals and displays the supported loads of each arm or total support on a display unit. This can be used for charting of therapy progression as well as accommodation of weight bearing status.

Optionally, digital outputs representing the supported loads on both sides of the body are provided for digital recording on to a PC.

These signals vary as the weight bearing load changes from the right to left side during the gait cycle. This can be used as biofeedback for the patient. The more weight bearing by the patient = better posture = less work by machine = smaller BiSym reading.

---

**Connecting the BiSym**

- Connect Corresponding Load Cell wires from BiSym ready LiteGait® yoke into BiSym Scale.
- Slide BiSym Scale onto the pre-installed bracket at the base of the yoke.

**NOTE:** Proper installation will leave the monitor visible to the patient supported in the LiteGait®

**Using the BiSym Scale**

Press any button to turn the BiSym Scale on.

The BiSym Scale has an AUTO SHUT-OFF that can be adjusting during the CHANGE SETTING? mode (see below)

**Changing Display Modes**

Press set to cycle through mode displays.

- Right Support
- Left Support
- Difference (Right - Left)
- Total (Right + Left)
- Both Supports

The top row displays the supported load in pounds (lb) or Kilogram (kg) depending on the setting. The bottom row displays a bar graph representing the value in the top row as a percentage of the specified weight (default value 100lb).
Using Your LiteGait®

Changing BiSym Settings
To enter settings mode
- Press and hold the SET button for 3 seconds or until display shows CHANGE SETTING?
- Press Set a second time to confirm change settings

After selecting the CHANGE SETTING? mode the BiSym will cycle through three screens
- Weight Unit Setting
- Auto Shut-Off Setting
- User/Patient Weight Setting

Selecting the units measurement for weight reading on the scale
- After selecting the CHANGE SETTING? mode, the Weight Unit Setting screen will be displayed for three seconds.
- Press the set button to toggle between pounds (lb) and kilograms (kg).

Adjusting the Auto Shut-Off time
- After the Weight Unit Setting screen, the Auto Shut-Off Setting screen will be displayed.
- Press the CAL button while on the Auto Shut-Off setting screen to adjust the Auto Shut-Off. The Auto Shut-Off should be set between 3 and 60 minutes

WARNING: SETTING THE AUTO SHUT-OFF TO 0 WILL DISABLE THE AUTO SHUT-OFF. THIS WILL DISABLE AUTO OFF FUNCTION ON THE BISYM SCALE RESULTING IN NO SHUT OFF OF THE BATTERY.

Setting the User/Patient Weight
Press the Set button to add 10 pounds at a time to the pre-set value of 100. Set the value to the patient weight within the nearest 10 pound and the graphic display represents the percentage of the set weight being supported. The default setting to 100 reflects the actual weight of the patient.

Charging the BiSym Scale
The BiSym scale battery is charged by a charger separate from the LiteGait® device. The BiSym battery should be charged for 6-8 hours or overnight once per month.

The BiSym is connected to the BiSym Battery cable exiting the front of the yoke support.

Disconnect the battery cable from the BiSym Scale.

Plug the male end of the charger cable into the female end of the battery cable. Plug the charger into the appropriate 110 or 220 volt outlet.
**Setting the BiSym Zero Calibration**

The zero calibration should only be set while the harness is attached to the LiteGait. Please make sure to connect the harness to the overhead straps prior to setting the zero calibration. There should be no additional weight attached to the harness. Zero Calibration should be performed WITHOUT a patient in the device.

Press the CAL button and hold for three seconds or until the monitor displays “ZERO CALIB” Confirm by pressing the SET button

Set the Left Zero by pressing the Set Button

Set the Right Zero by pressing the Set Button

Test zero calibration by toggling through the weight readout screens. All screens should be displaying a zero pound or kilogram readout.
Harness Application

The harness was designed to support a patient in an upright position, allowing for full hip extension. This upright posture plays a critical role in the effectiveness of the gait therapy performed with partial weight bearing.

Harness Components

The front of the harness wrap refers to the point at which the two ends of the harness meet. The harness can be worn with the closure either in the front or in the back. There are four buckles on the top and bottom of the harness wrap. The four top buckles extend beyond the harness from the top seam and attach to the LiteGait® overhead straps. The bottom four buckles attach to the groin piece and do not extend past the bottom seam of the harness.

Preparing Harness for Application

1. Pick the appropriate harness (based on patient’s girth) and groin piece (based on patient’s anterior-posterior diameter) for the patient.
2. Adjust the groin strap buckles so there is symmetry in the straps—equal strap length available on both ends of the padded groin piece and equal from side to side.
3. Attach the groin piece to the back of the harness.

NOTE: The side of the groin piece with the H-outline stitching (most padded) will go against the patient’s body.

Estimating the Starting Size

Half the Girth Test
1. Estimate the harness girth before placing on the patient by folding the unbuckled harness in half so that the ends meet.
2. Hold the folded harness in front of the patient’s torso to estimate the width from one side of the body to the other.
3. Tighten or loosen the three rows of side straps on each side of the harness to estimated girth.

Symmetry Test
1. With the unbuckled harness folded in half, check the alignment of the top buckles (the ones that attach to the overhead straps of LiteGait). The buckles should line up / be adjacent to each other. If not adjacent, make small adjustment to side straps as needed to regain symmetry. Each side strap should be similarly lengthened to achieve symmetry.
**Harness Application - While Standing**

1. Wrap harness around patient with lowest side straps even with GREATER TROCHANTER.
2. Connect buckles top to bottom.
3. Adjust side straps* to the patient from bottom to top, alternate sides and tighten evenly. Be sure to maintain harness position at Greater Trochanter.

* To Tighten, push slack of strap towards buckle, while pulling free end as shown. Do not tighten top buckles over rib cage.

**Quick Check**
- 2 fingers should NOT fit between strap and body.
- Bulges of tissue may be present between girth adjustment straps if adjusted appropriately.

**Attaching Groin Pieces**

1. Route the groin piece between legs to front.
2. Connect both buckles - one on each side.
3. Tighten the groin strap snugly so there is NO slack.
   - To tighten, grab the groin strap or strap cover and:
     i. Pull out toward adductor surface of leg.
     ii. Pull up toward groin piece buckle.
     iii. Use other hand to pull down on excess strap on free end, then repeat on other leg.
     iv. Tighten back straps in the same fashion to remove all slack.

**Quick Check**
- Groin Piece should have NO Slack. Padding should be equal front and back. Padding should cover most of the inner leg with little or no exposed strap.
- Pull on top buckles, if harness moves up torso, straps require additional adjustment.

**NOTE:** A loose harness will ride up when overhead support is applied. This will cause discomfort in the groin region. A snug harness with no slack will grab the pelvic girdle and hold in place distributing weight evenly throughout harness wrap.

**NOTE:** A loose groin piece does not impart greater comfort to the patient, but allows the harness to slide up the trunk, putting unwanted load/force on the groin area. Tighten the groin strap so that no slack remains in the straps. This assures that the harness will not ride up on the patient.
Harvest Application – In Supine
1. Roll patient away from you.
2. Attach groin piece and place harness on patient with half of the harness rolled and under patient. (Figure 1)
3. Hold harness in place with lowest strap at greater trochanter
4. Roll patient into supine.
5. Pull harness around.
6. Straighten harness. Reach behind patient to feel back buckle position. Check for symmetry. (Figure 2)
7. Connect front buckles
8. Tighten all 6 side straps with leg straight. (Figure 3)
9. Connect the groin piece to the front buckles and tighten as in previous section. (Figure 4)
10. Roll patient away from you
11. Tighten back straps of groin piece, removing all slack. (Figure 5)

Quick Check
* Harness should be equally spaced from side to side

Leg Strap Application
1. Wrap Velcro thigh cuff portion below bulk of thigh and above knee so strap does not interfere with knee function.
2. Strap should be perpendicular to ground and pointing up toward the hip on the outside of leg.
3. Connect male buckles on leg straps into plastic groin piece female buckles.
4. Tighten all three straps keeping center strap perpendicular to the ground and on the lateral surface of the leg. The bifurcation point on the strap (where the strap splits into two) needs to be at the hip joint axis of rotation to maintain symmetry.
5. Straps must be tightened completely, using a two-handed technique and getting rid of all slack, to properly anchor the harness in place and properly transfer the support to the thighs.

CAUTION: SITTING WHILE IN THE LEG STRAPS WILL DISPLACE THE HIP AXIS OF LOCATION AWAY FROM AND OUT OF THE LEG STRAPS; REPOSITIONING OF THE LEG STRAPS WILL BE NECESSARY.
Connect the Harness to your LiteGait®

1. Lock all four casters to make the device stationary and adjust the yoke to the correct position, giving the patient approximately 5 to 6 inches of head clearance.

2. Extend the overhead straps until they are long enough to reach the metal buckles on the harness. Attach the four buckles that hang from the overhead straps to the appropriate buckles on the harness. Pull (shorten) the back straps until there is no slack. Leave a few inches of slack in the front straps.

3. Once the patient is connected, unlock casters. With one hand on LiteGait, press up button on hand switch to lift patient into a standing position. Roll LiteGait® forward slightly while lifting so patient ends up directly under the yoke buckles. If desired, have patient hold handlebars during sit to stand. If necessary, adjust height of the handlebars to suit the patient.

4. Re-adjust overhead straps to maximize postural support as necessary. To tighten (shorten) strap, gently lift up on the connected section of the strap and pull down on the loose end of the strap simultaneously. To lengthen strap, lift metal tab up and out and then pull down on strap. Repeat as necessary for all straps.

5. The unit can now be used for over ground therapy or to assist the patient in stepping up onto the treadmill.

If Lifting is not Necessary

With higher level patients who don’t need assistance to achieve standing, the harness may be connected to the LiteGait® with the patient standing on the floor or over the treadmill.

1. Lock all four casters to make the device stationary and adjust the yoke to the correct position, giving the patient approximately 5 to 6 inches of head clearance.

2. Extend the overhead straps until they are long enough to reach the metal buckles on the harness. Attach the four buckles that hang from the overhead straps to the appropriate buckles on the harness. Adjust all straps to maximize postural support as necessary.

3. If handlebars are desired, adjust height of the handlebars to suit the patient.

4. The unit can now be used for over ground therapy or to assist the patient in stepping up onto the treadmill if necessary.

Stepping up onto Treadmill

1. Position LiteGait® unit at the end of the treadmill walking surface (if not already there) and lock both directional casters.

2. Standing beside the patient, slowly roll the unit forward toward the front of the treadmill while simultaneously pressing the up button on the hand switch.

3. While continuing to press the up button, assist the patient with stepping up onto the treadmill as needed.

4. Once the patient is standing on the treadmill, quickly re-tighten the overhead straps if necessary to increase the support provided by the unit, or use the lift mechanism to increase the overall support. In some cases it may be necessary to tighten all four overhead straps in order to decrease the distance between the patient’s head and the overhead support (to achieve the ideal 5 to 6 inches of head clearance).

4. Roll the unit to the front of the treadmill and lock the caster brakes.

5. Double check to see that the unit is locked into place and that the patient is in the center of the treadmill walking surface.

6. Adjust the handlebars to the appropriate height.

CONTINUED ON PG 24
**Stepping up onto Treadmill (Continued)**

7. To exit the unit, reverse the process. Keep **directional casters** locked until the LiteGait® is at the end of the treadmill. It is helpful to ensure that the **locking casters** are nudged into an outward rolling position so they do not get caught on the treadmill as they roll.

8. Keep in mind that some patients will need to sit directly into a chair at the end of their session even if they started the session in standing.

**Over Ground Therapy**

Follow “Connect the Harness to your LiteGait® and Lift Patient” steps as noted in previous section. LiteGait® can be used over ground to perform gait training as well as to provide support for a variety of other activities such as balance training, therapeutic exercise, postural support for ADL, etc. Please refer to your booklet “Protocols for Partial Weight Bearing Gait and Balance Therapy” for more information, or email our clinical support department at clinicalsupport@litegait.com.

**NOTE:** THE CASTER BRAKES SHOULD BE LOCKED WHenever THE UNIT IS STATIONARY. RELEASE THE CASTER BRAKES ONLY FOR MOVEMENT OF THE UNIT.
Unit Care and Maintenance

LiteGait® Maintenance

Your LiteGait® has been specially designed to be durable and relatively maintenance free. The frame is constructed from high strength steel, and has been painted with a special powder coat to resist rust and scratches.

Cleaning Frame:

<table>
<thead>
<tr>
<th>Frequency</th>
<th>* FOLLOW STANDARD FACILITY INFECTION CONTROL PROCEDURES.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cleaning Agent</td>
<td>DILUTED WINDEX TYPE CLEANING SOLUTION</td>
</tr>
<tr>
<td>Drying Method</td>
<td>WIPE DRY WITH CLEAN CLOTH</td>
</tr>
<tr>
<td>Special Cleaning</td>
<td>WD-40 CAN BE USED TO REMOVE DIRT OR OILY SPOTS.</td>
</tr>
</tbody>
</table>

Harness Maintenance

All harnesses and groin straps, including the iHarness, can be washed in hot water up to 80°C according to facility infection control guidelines. Harnesses should be dried with low or no heat tumble dry. The iHarness and the overhead LG straps can also be wiped with disinfection wash, per facility infection control procedures. Use of bleach is discouraged and may effect the permeability of the harness material.

<table>
<thead>
<tr>
<th>iHarness &amp; iGroin Pieces</th>
<th>Overhead Straps</th>
</tr>
</thead>
<tbody>
<tr>
<td>Frequency</td>
<td>Facility infection control guidelines</td>
</tr>
<tr>
<td>Cleaning Agent</td>
<td>Facility infection control guidelines</td>
</tr>
<tr>
<td>Water Temperature</td>
<td>WASH IN UP TO 176°F (80°C)*</td>
</tr>
<tr>
<td>Drying Method</td>
<td>HARNESSSES SHOULD BE DRIED WITH LOW OR NO HEAT TUMBLE DRY</td>
</tr>
<tr>
<td>Special Cleaning</td>
<td>WIPE D WITH DISINFECTION WASH, PER FACILITY INFECTION CONTROL PROCEDURES</td>
</tr>
</tbody>
</table>

* Water temperatures between 104°F and 176°F may cause wrinkling of the iHarness material.

Harness Storage

The harness has been made of an durable fabric to retain its shape and effectiveness through many uses and washings. However, it is imperative that the harness be stored properly to prevent damage to the buckles. When not in use, store the harness in a place or area that will prevent the harness from being stepped on or rolled over. The crushing downward force of a wheel chair or cart rolling over the harness would damage the buckles, making the harness ineffective and unsafe for further use.
Unit Care and Maintenance

To maintain the highest quality of function and safety, it is extremely important that you conduct regular maintenance checks of your LiteGait® unit and all of its parts. Please refer to the following checklist for an inspection guideline. If you should have any questions concerning the functional status of any of the LiteGait® parts, please contact the Technical Support department immediately at technicalsupport@LiteGait.com. It is recommended that you inspect the LiteGait® unit and all of its parts every 6 months.

Please rate the function of each item as follows:

1 = POOR   2 = FAIR   3 = GOOD   4 = EXCELLENT.

A rating of FAIR (2) or POOR (1) indicates that that part should be immediately replaced to maintain the safe and effective use of the equipment.

<table>
<thead>
<tr>
<th>Check All Components</th>
<th>Check List</th>
<th>Recommended Replacement Schedule</th>
</tr>
</thead>
<tbody>
<tr>
<td>Functionality</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cracks or Tears</td>
<td></td>
<td>24-30 Months</td>
</tr>
<tr>
<td>Exposed or Frayed Wires</td>
<td></td>
<td>*</td>
</tr>
<tr>
<td>Loose/Rusted Bolts</td>
<td></td>
<td>*</td>
</tr>
<tr>
<td>Discoloration/Degradation</td>
<td></td>
<td>*</td>
</tr>
</tbody>
</table>

| Battery                               |            | 24-30 Months                     |
| Charger                               |            | *                                 |
| Hand Switch                           |            | *                                 |
| Harness Wrap                          |            | 18-24 Months                     |
| Groin Pieces                          |            | 18-24 Months                     |
| Overhead Straps                       |            | *                                 |
| Casters                               |            | *                                 |
| Knobs / Pins                          |            | *                                 |
| Grips / Covers / Caps                 |            | *                                 |
| Buckles                               |            | *                                 |
| Base                                  |            | *                                 |
| Actuator                              |            | *                                 |

*Replace As Needed Based on Condition

Please Send Copy of Completed Form Every 6 Months to Mobility Research Technical Support

Fax: 480-829-0737
Email: TechnicalSupport@LiteGait.com
Website: http://litegait.com/techsupport.html

Maintenance Contact Information

<table>
<thead>
<tr>
<th>Facility Name</th>
<th>City</th>
<th>State</th>
</tr>
</thead>
<tbody>
<tr>
<td>First</td>
<td>Last</td>
<td>Title</td>
</tr>
<tr>
<td>Phone</td>
<td>Fax</td>
<td>Email</td>
</tr>
</tbody>
</table>

Model | Serial Number
### Buckles Assembly
Pull back coverings on end of yoke arms to expose buckle assembly. Ensure the bolts securing the buckle assembly are tight and that the buckle assemblies are firmly secured to yoke.

### Flexible
Examine knob for wear. When knob is loosened support should be flexible. When knob is tightened support should be rigid. Tighten nut to secure Flexible in position.

### Battery
A battery that loses charge quickly or requires charging more than the recommended once per week overnight should be replaced. Batteries should be replaced once every 24 to 30 months to maximize functionality.

### Total Locking Casters
Casters should lock in place when the BRAKE tab is pressed. The caster should not swivel and the wheel should not rotate. When unlocked the casters should swivel and rotate freely.

### Power System
Inspect the red on/off switch for functionality. With the button up the device should raise/lower and the battery display should show the charge on the battery. When plugged into an outlet the green ON LED should light. The yellow CHARGE LED will light when the battery is charging.

### Directional Locking Casters
When the STEER tab is pressed, the swivel of the caster should lock when the caster is aligned with the leg of the base. The device should still move forward and backward with ease.

### EZ Adjustment Yoke
Spring Pin on back of yoke support should pull in and out with ease. The spring pin should always be aligned and inserted in one of the holes on the back of the actuator.

### Handle Bar Knobs/Pins
Knobs should screw in and out with ease. When tightened snug, the handle bars should be secured into position.

### Wear On Buckle Straps

### Loose Stitching

### Fabric Tears

### Damaged Buckles

### Wear On Covers

### Broken Connectors

### Damaged Buckles
## Troubleshooting - Power System

### Symptom: Actuator Does Not Raise or Lower

<table>
<thead>
<tr>
<th>Possible Cause</th>
<th>Resolution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Low Battery Charge / Battery need to be Replaced</td>
<td>Charge the battery following the appropriate charging instructions until full charge. If charging does not resolve issue contact Technical Support for replacement battery information.</td>
</tr>
<tr>
<td>Loose Cable Connection</td>
<td>Disconnect cables from Control Box. Firmly reconnect cables ensuring a secured connection</td>
</tr>
<tr>
<td>Other Power System Issue</td>
<td>Contact Technical Support for further troubleshooting.</td>
</tr>
</tbody>
</table>

### Symptom: Battery Does Not Charge

<table>
<thead>
<tr>
<th>Possible Cause</th>
<th>Resolution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Device is Not Connected to Power Outlet</td>
<td>Connect charge cable to appropriate 110V outlet. (220V for International Customers when applicable).</td>
</tr>
<tr>
<td>Charging Cord is Not Connected Properly</td>
<td>If the green LED indicates the charger is connected to a power outlet. Once the charger is connected the green LED turns red. Once the battery is fully charged, the LED turns back to green.</td>
</tr>
<tr>
<td>Power Outlet is Faulty</td>
<td>Check Outlet with another electrical device to ensure proper function of outlet.</td>
</tr>
<tr>
<td>Battery not been charged for an extended period.</td>
<td>If battery is not charged for an extended period the voltage may be too low to charge. Contact Technical Support for replacement battery information.</td>
</tr>
<tr>
<td>Battery has been in service for 30 months or more.</td>
<td>Contact Technical Support for replacement battery information</td>
</tr>
<tr>
<td>Other Power System Issue</td>
<td>Contact Technical Support for further troubleshooting instruction.</td>
</tr>
</tbody>
</table>

### Symptom: Battery Does Not Hold Charge

<table>
<thead>
<tr>
<th>Possible Cause</th>
<th>Resolution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Low Battery Charge</td>
<td>Charge the battery following the appropriate charging instructions until full charge.</td>
</tr>
<tr>
<td>Battery Needs to Be Replaced</td>
<td>Contract Technical Support for replacement battery information.</td>
</tr>
</tbody>
</table>
### Troubleshooting - Harness

**Symptom:** Patient is complaining of groin or harness discomfort.

<table>
<thead>
<tr>
<th>1. Possible Cause</th>
<th>Resolution</th>
</tr>
</thead>
<tbody>
<tr>
<td>The harness wrap and/or the groin piece are not tight enough.</td>
<td>The harness and groin piece should be securely tightened from the start.* The harness wrap should be tight enough to grab on to the fatty tissue around the abdomen. The groin piece should then be tightened securely to keep the harness from riding up on the patient and creating unwanted pressure in the groin area. A towel or a piece of foam can be wrapped around the patient’s abdomen for added padding if needed.</td>
</tr>
</tbody>
</table>

**Symptom:** Harness is riding up on the patient causing pressure in the groin piece area

<table>
<thead>
<tr>
<th>1. Possible Cause</th>
<th>Resolution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Groin piece has slack, harness rides up making groin straps the only source of support</td>
<td>The bottom two straps on the harness wrap must be tightened securely, the top one only if it rests below the rib cage. Applying the harness and groin piece loosely will cause them to slide upward.*</td>
</tr>
</tbody>
</table>

**Symptom:** Frontal overhead straps are causing discomfort in the chest area of female patients.

<table>
<thead>
<tr>
<th>1. Possible Cause</th>
<th>Resolution</th>
</tr>
</thead>
<tbody>
<tr>
<td>The distance between the overhead straps places load on breasts.</td>
<td>Use an extender to increase the front panel size and distance between the overhead straps possibly avoiding the chest tissue. Conversely, the harness wrap placed on the patient with opening in the back results in overhead straps getting closer to each other in the front.</td>
</tr>
</tbody>
</table>

**Symptom:** The overhead straps slip off of patients shoulders

<table>
<thead>
<tr>
<th>1. Possible Cause</th>
<th>Resolution</th>
</tr>
</thead>
<tbody>
<tr>
<td>The overhead straps are too far apart.</td>
<td>Place the harness wrap with the opening in the back. This will bring the overhead straps closer to each other.</td>
</tr>
</tbody>
</table>

**Symptom:** The patient cannot stand to properly position and tighten the harness and groin piece.

<table>
<thead>
<tr>
<th>1. Possible Cause</th>
<th>Resolution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Patient is too weak or unsafe to stand</td>
<td>Apply the harness in supine position. Avoid harness application in sitting as it reinforces flexed hip position.</td>
</tr>
</tbody>
</table>

### Troubleshooting - Digital BiSym (Optional)

**Symptom:** BiSym Display Is Not Powering On

<table>
<thead>
<tr>
<th>1. Possible Cause</th>
<th>Resolution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Battery is Not Connected to BiSym Display</td>
<td>Connect Battery cable to BiSym Display</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>2. Possible Cause</th>
<th>Resolution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Low Battery Charge</td>
<td>The Digital BiSym is powered by a separate battery located near the top of the LiteGait®. Charge the BiSym Battery following the Digital BiSym charging procedure.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>3. Possible Cause</th>
<th>Resolution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Battery Needs to be Replaced</td>
<td>Contact Technical Support for replacement battery information.</td>
</tr>
</tbody>
</table>

**Symptom:** BiSym Display is Not Reading Weight

<table>
<thead>
<tr>
<th>1. Possible Cause</th>
<th>Resolution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Load Cell Cables are Not Connected</td>
<td>On the left side of the scale there should be three cables, two that look like phone jack connectors and one that connects to the top of the LiteGait®. Confirm that the cables are securely attached to the BiSym display.</td>
</tr>
</tbody>
</table>

**Symptom:** BiSym Display is Not Reading Zero When No Weight is on LiteGait.

<table>
<thead>
<tr>
<th>1. Possible Cause</th>
<th>Resolution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Harness is Moving Slightly</td>
<td>Any movement in the harness may cause some noise in the BiSym Scale reading. A reading near zero is a normal occurrence.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>2. Possible Cause</th>
<th>Resolution</th>
</tr>
</thead>
<tbody>
<tr>
<td>BiSym scale requires Zero Calibration</td>
<td>Refer to Zero Calibration Instructions from BiSym section of manual.</td>
</tr>
</tbody>
</table>

**Symptom:** BiSym Does Not Automatically Power Down.

<table>
<thead>
<tr>
<th>1. Possible Cause</th>
<th>Resolution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Auto Shut OFF is set too long or set to ZERO</td>
<td>Refer to the Change Settings from BiSym section of manual.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>2. Possible Cause</th>
<th>Resolution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Issue with BiSym</td>
<td>Contact Technical Support for further troubleshooting instruction.</td>
</tr>
</tbody>
</table>
# Parts List

## Parts List – Harness and Accessories

<table>
<thead>
<tr>
<th>Parts List</th>
<th>Description</th>
<th>Code</th>
<th>Quantity</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Diaper Harness</strong></td>
<td>Harness Wrap w/Overhead straps and covers</td>
<td>HDJ</td>
<td>1</td>
</tr>
<tr>
<td><strong>Diaper Harness Wrap</strong></td>
<td>A rigid, washable cloth wrap used with attachments that provide postural support to the patient</td>
<td>HDJ-A</td>
<td>1</td>
</tr>
<tr>
<td><strong>Junior Harness</strong></td>
<td>Harness Wrap w/Overhead straps, covers and groin pieces</td>
<td>HJ</td>
<td>1</td>
</tr>
<tr>
<td><strong>Junior Harness Wrap</strong></td>
<td>A rigid, washable cloth wrap used with attachments that provide postural support to the patient</td>
<td>HJ-A</td>
<td>1</td>
</tr>
<tr>
<td><strong>6” Groin Piece for HJ</strong></td>
<td>9” Padded, adjustable piece which connects to the harness and is positioned between the legs.</td>
<td>HJ-D</td>
<td>1</td>
</tr>
<tr>
<td><strong>8” Groin Piece for HJ</strong></td>
<td>10.5” Padded, adjustable piece which connects to the harness and is positioned between the legs.</td>
<td>HJ-E</td>
<td>1</td>
</tr>
<tr>
<td><strong>Small Adult Harness</strong></td>
<td>Harness Wrap w/Overhead straps, covers and groin pieces</td>
<td>HS</td>
<td>1</td>
</tr>
<tr>
<td><strong>Small Adult Harness Wrap</strong></td>
<td>A rigid, washable cloth wrap used with attachments that provide postural support to the patient</td>
<td>HS-A</td>
<td>1</td>
</tr>
<tr>
<td><strong>9” Groin Piece for HS</strong></td>
<td>9” Padded, adjustable piece which connects to the harness and is positioned between the legs.</td>
<td>HS-F</td>
<td>1</td>
</tr>
<tr>
<td><strong>10.5” Groin Piece for HS</strong></td>
<td>10.5” Padded, adjustable piece which connects to the harness and is positioned between the legs.</td>
<td>HS-G</td>
<td>1</td>
</tr>
<tr>
<td><strong>13” Groin Piece for HA (OPTIONAL)</strong></td>
<td>13” Padded, adjustable piece which connects to the harness and is positioned between the legs.</td>
<td>HJ-D</td>
<td>1</td>
</tr>
<tr>
<td><strong>HA / HS Leg Straps (OPTIONAL)</strong></td>
<td>Adjustable piece which connects to the harness and is positioned around the legs for small adult / Adult Harness</td>
<td>HSCS</td>
<td>2</td>
</tr>
<tr>
<td><strong>Standard Adult Harness</strong></td>
<td>Harness Wrap w/Overhead straps, covers and groin pieces</td>
<td>HA</td>
<td>1</td>
</tr>
<tr>
<td><strong>Standard Adult Harness Wrap</strong></td>
<td>A rigid, washable cloth wrap used with attachments that provide postural support to the patient</td>
<td>HA-A</td>
<td>1</td>
</tr>
<tr>
<td><strong>10.5” Groin Piece for HA</strong></td>
<td>10.5” Padded, adjustable piece which connects to the harness and is positioned between the legs.</td>
<td>HA-G</td>
<td>1</td>
</tr>
<tr>
<td><strong>13” Groin Piece for HA</strong></td>
<td>13” Padded, adjustable piece which connects to the harness and is positioned between the legs.</td>
<td>HA-H</td>
<td>1</td>
</tr>
<tr>
<td><strong>9” Groin Piece for HA (OPTIONAL)</strong></td>
<td>9” Padded, adjustable piece which connects to the harness and is positioned between the legs.</td>
<td>HA-F</td>
<td>1</td>
</tr>
<tr>
<td><strong>13” Groin Piece for HA (OPTIONAL)</strong></td>
<td>13” Padded, adjustable piece which connects to the harness and is positioned between the legs.</td>
<td>HA-H</td>
<td>1</td>
</tr>
<tr>
<td><strong>HA / HS Leg Straps (OPTIONAL)</strong></td>
<td>Adjustable piece which connects to the harness and is positioned around the legs for small adult / Adult Harness</td>
<td>HSCS</td>
<td>2</td>
</tr>
</tbody>
</table>

## Parts List – Power System

<table>
<thead>
<tr>
<th>Parts List</th>
<th>Description</th>
<th>Code</th>
<th>Quantity</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>POWER SYSTEM</strong></td>
<td>The electrical system that controls the positioning of the actuator.</td>
<td>PS26P</td>
<td>1</td>
</tr>
<tr>
<td><strong>Actuator Cord</strong></td>
<td>Lifting Mechanism on LiteGait MX</td>
<td>PS26P-A</td>
<td>1</td>
</tr>
<tr>
<td><strong>Battery</strong></td>
<td>24V battery pack.</td>
<td>PSSLD-B-A</td>
<td>1</td>
</tr>
<tr>
<td><strong>Control Box</strong></td>
<td>The electric junction box.</td>
<td>PS35E-C</td>
<td>1</td>
</tr>
<tr>
<td><strong>Charger Cord</strong></td>
<td>The AC adapter cord that plugs into a wall outlet and the control box.</td>
<td>PSSLD-CH-A</td>
<td>1</td>
</tr>
<tr>
<td><strong>Hand Switch</strong></td>
<td>The switch connects to the control box. The buttons allow for the adjustment of the height of the device.</td>
<td>PS35E-E</td>
<td>1</td>
</tr>
</tbody>
</table>
## Parts List – Base

<table>
<thead>
<tr>
<th>Description</th>
<th>Part Number</th>
<th>Quantity</th>
</tr>
</thead>
<tbody>
<tr>
<td>HANDLEBARS ASSEMBLY COMPLETE</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Handlebars Base Box</td>
<td>HB26E-A</td>
<td>1</td>
</tr>
<tr>
<td>Handlebar Plate</td>
<td>HB26E-B</td>
<td>1</td>
</tr>
<tr>
<td>Knobs</td>
<td>HB26E-C</td>
<td>2</td>
</tr>
<tr>
<td>Handle Covers</td>
<td>HB26E-D</td>
<td>2</td>
</tr>
<tr>
<td>Patient Grip Covers</td>
<td>HB26E-E</td>
<td>2</td>
</tr>
<tr>
<td>Pin</td>
<td>HB26E-F</td>
<td>2</td>
</tr>
<tr>
<td>Adjustable Handle Bars</td>
<td>HB26E-G</td>
<td>2</td>
</tr>
</tbody>
</table>

## Parts List – Handle Bars

<table>
<thead>
<tr>
<th>Description</th>
<th>Part Number</th>
<th>Quantity</th>
</tr>
</thead>
<tbody>
<tr>
<td>BASE ASSEMBLY COMPLETE</td>
<td></td>
<td></td>
</tr>
<tr>
<td>STND 30” inner frame</td>
<td>B26G30</td>
<td>1</td>
</tr>
<tr>
<td>STND 34” inner frame</td>
<td>B26G34</td>
<td>1</td>
</tr>
<tr>
<td>Base Cap</td>
<td>B26G34L</td>
<td>1</td>
</tr>
<tr>
<td>Base Cap</td>
<td>B26G34-B</td>
<td>4</td>
</tr>
<tr>
<td>Total Locking Caster</td>
<td>B26G34-C</td>
<td>2</td>
</tr>
<tr>
<td>Directional Locking Caster</td>
<td>B26G34-C</td>
<td>2</td>
</tr>
</tbody>
</table>

## Parts List – Yoke

<table>
<thead>
<tr>
<th>Description</th>
<th>Part Number</th>
<th>Quantity</th>
</tr>
</thead>
<tbody>
<tr>
<td>YOKE ASSEMBLY COMPLETE</td>
<td></td>
<td></td>
</tr>
<tr>
<td>The complete top Y-shaped portion of the unit with buckles attached. Unit Includes, FlexAble.</td>
<td>Y26P</td>
<td>1</td>
</tr>
<tr>
<td>Buckle Assemblies</td>
<td>Y26P-A</td>
<td>1</td>
</tr>
<tr>
<td>Socks</td>
<td>Y26P-B</td>
<td>2</td>
</tr>
<tr>
<td>Cartridge</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Sits between the Yoke and the post attachment and is cylinder shaped. Blank or Flexible</td>
<td></td>
<td>1</td>
</tr>
</tbody>
</table>

## Parts List – Post

<table>
<thead>
<tr>
<th>Description</th>
<th>Part Number</th>
<th>Quantity</th>
</tr>
</thead>
<tbody>
<tr>
<td>POST</td>
<td>P26</td>
<td>1</td>
</tr>
<tr>
<td>SCREWS</td>
<td>P26-C</td>
<td>4</td>
</tr>
</tbody>
</table>

## Parts List – Digital BiSym

<table>
<thead>
<tr>
<th>Description</th>
<th>Part Number</th>
<th>Quantity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Digital BiSym Scale</td>
<td>PBSD</td>
<td>1</td>
</tr>
<tr>
<td>Digital BiSym Battery</td>
<td>PBSDB-B</td>
<td>1</td>
</tr>
<tr>
<td>Digital BiSym Charger</td>
<td>PBSDB-C</td>
<td>1</td>
</tr>
</tbody>
</table>

---

If you should have any questions or would like to place a part order, please contact:
Phone: Technical Support at 1-800-332-9255 ext. 7104  Email: technicalsupport@litegait.com
Resource Directory

PHONE:

1.800.332.WALK (9255)
Toll free in U.S. and Canada

FAX:

480.829.0737

WEBSITE:

www.LiteGait.com
www.LiteGait.org

EMAIL DIRECTORY:

Technical Support  TechnicalSupport@LiteGait.com
Clinical Support    ClinicalSupport@LiteGait.com
Education Department  Education@LiteGait.com
Sales Department  Sales@LiteGait.com

POSTAL ADDRESS:

Mobility Research
P.O. Box 3141
Tempe, AZ 85280

LiteGait® is a Registered Trademark of Mobility Research, Inc.
PO Box 3141, Tempe AZ, USA 85280.

(2015US)
The Mobility Research warranty covers applicable parts and labor for repair or replacement as listed below†:

- 3 years on frame components due to broken or damaged welds.
- 3 years on the lift mechanism actuator
- 1 year on harness stitching, buckles and casters.
- 1 year on all electronics* - control box, wiring, charger, etc.
- 3 months warranty on battery due to defect

Losses due to work stoppage, lost revenues, damages due to neglect or abuse ARE NOT covered by this warranty. Shipping and handling charges ARE NOT covered by this warranty. Tampering or modification on any and all components by unauthorized personnel is discouraged and will void your warranty.

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† Warranty excludes damage due to normal wear and tear, tampering with any components, from misuse and abuse, caused by cleaning and acts of God. Warranty does not cover losses due to work stoppage, lost revenue(s), and damages due to neglect. Warranty excludes GaitKeeper Treadmills. Shipping and handling charges are not covered by this warranty.

*If present.

In order for us to provide the very best in customer support, please activate your warranty by providing the following information. This information will allow us to notify you for product updates, recall information, clinical support, technical support, maintenance information and to receive our E-Newsletter. You may visit our website at http://www.litegait.com/warranty.html and submit this form or fill in the information below and mail or fax back. (Keep a copy for your records)

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